



As a seasoned leader at Agora Microfinance Zambia, Susan has played a pivotal role in empowering rural communities since joining as CFO in 2016, and in her current role which she assumed in 2019, Her strategic vision has solidified Agora's position as a leading provider of financial services to smallholder farmers and small traders in Zambia. Leveraging her expertise in governance, leadership, strategy, and business analysis, spanning more than 15 years across economic sectors such as financial services, construction, mining, and hospitality, she aims to deliver balanced outcomes for all stakeholders when driving organizational growth.

Susan believes in building strong teams, diversified in skill and gender for balanced decision-making.

Beyond her role at Agora, Susan actively contributes to the broader microfinance sector as President of the Association of Microfinance in Zambia, Treasurer of the Micro Insurance Technical Advisory Group, member of the Zambia Institute for Strategic Management, Member of the Institute of Directors and the Forum for Zambia Women Accountants where she practices and a mentor and a coach to spark growth for young professionals and entrepreneurs.

Susan is a fellow of the Association of Chartered and Certified Accountants, a fellow of the Zambia Institute of Chartered Accountants, and holds a Bachelor of Science from the University of Zambia.

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